
Pool Opening Service Includes

- Removal of cover, folding of cover and water bags (if applicable) and placing by poolside (we recommend allowing cover to dry out before storing for summer) If you would like the cover placed in shed or garage, please be sure to have the area cleared. Recommend having mouse traps in sheds as mice can damage pool covers while in storage.
- Installation of ladders, handrails, return fittings, baskets, and sanitation devices.
- Installation of all filters, heater, and pump plugs.
- Priming and starting of all pumps, cleaners, and water features.
- Heater owners should be aware that the service technician will attempt to light the heater at the time of opening. If it does not light, there may be a cobweb build up and need to have the heater cleaned by a professional. (This is a separate service and needs to be scheduled.)
- Inspection of entire system and advising of any visible issues or concerns.
- Cleaning of pool, filters, or covers is not included Customer responsible to check chemicals after 24 hours of filtering and adjust into industry standards.

WHAT IS EXPECTED OF CUSTOMER BEFORE ARRIVAL.

- Please have water level ½ way up the skimmer mouth & all the parts out so that the filter system can be started. If the customer fails to raise the water level for our service, there is an additional charge for our technicians to return to start the filtration and cleaning system or relight the heater. A \$100 trip charge will be billed
- All opening Supplies must be easily accessible. We are not responsible for moving patio furniture or looking through sheds and garages. If we cannot complete the opening due to missing parts an additional trip charge will be billed.
- Cover should be cleared of all debris and water. Additional charges may apply if cover is not clear.

PLEASE NOTE

**If you are not able to complete any of the above,
please let the office know ASAP so we can
accommodate your needs.**

***** IF ANY OF THE ABOVE ARE NOT DONE OR ACCESS TO YOUR
BACKYARD IS NOT AVAILABLE DUE TO LOCKED GATES, YOU
WILL BE RESPONSIBLE FOR A TRIP CHARGE OF \$100 AND
YOUR OPENING WILL HAVE TO BE RESCHEDULED. *****

Pool Closing Service Includes

- Removal of ladders & handrails & place in your storage area. (Don't store chemicals and handrails together)
- Winterize filter and pump(s) by removing filter and pump plugs and baskets.
- Remove jets and return fittings.
- Blow out lines and plug lines with plugs and gizmos.
- **FREE** water test at the pool closing. If chemicals are out of balance a winter watch visit will be needed.
- Shock pool and add winter algaecide, and metal and stain control.
- Cover pool with homeowner's pool cover. If pool cover is in poor condition and poses a safety risk, we will not cover the pool. We will make note of this on your invoice and our office will follow up.

WHAT IS EXPECTED OF CUSTOMER BEFORE ARRIVAL

- Water must be at proper level in pool prior to pool closing. Concrete pools should be 3-4 inches below tile.
- Pool accessories and equipment must be readily available for technicians at time of service.
- Pool timer and or power to filter system must be on prior to technician arrival. Have access to pool area and equipment.
- Gates open and unlocked
- Plugs and gizmos etc. are not included in closing price.

- HAVE THE POOL IN THE CONDITION YOU WOULD LIKE IT CLOSED. WE DO NOT VACCUM AT CLOSING, IF YOU LIKE A CLEANING, YOU MAY SCHEDULE A **ONE TIME CLEANING** PRIOR TO YOUR CLOSING.
- Filter Services will be scheduled after the pool is closed at an additional charge.